Preparation

1. AX Series Wireless Security Control Panel, V1.3.0 build 240702 or above
2. Internet Explorer
3. One SIM card and one Mobile Phone

How to Configure Alarm Notifications to Mobile Phone (SMS or Voice call)

When an alarm is triggered, if you want to send the alarm notification to mobile phone（SMS or Voice call）, you can set the notification push parameters.

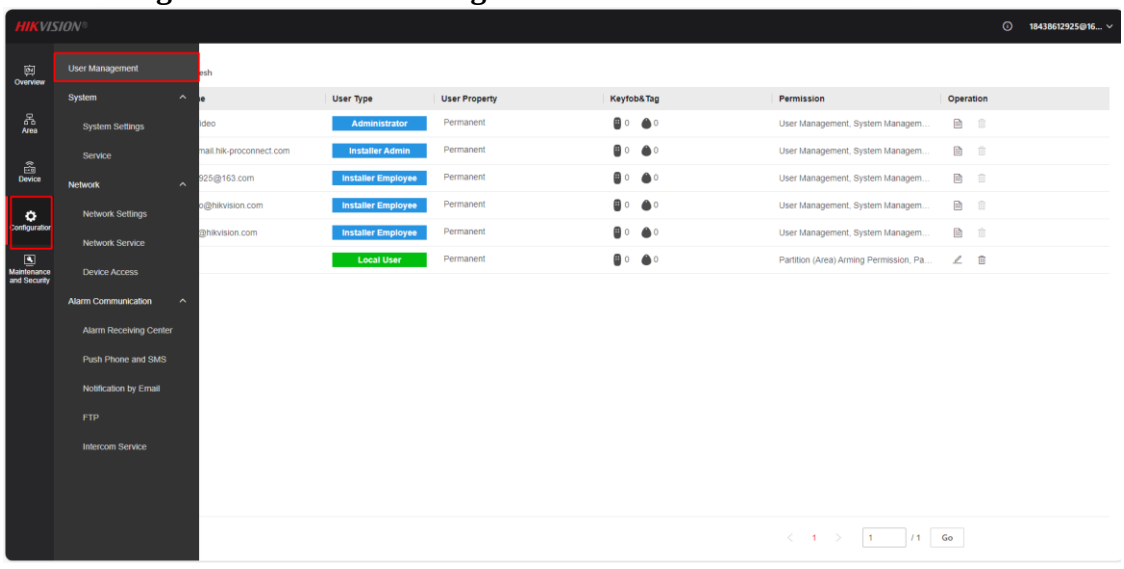
1. Put sim card into the card slot

1) Please turn off power of Wireless Security Control Panel.
2) Put sim card into the card slot.
3) Turn on Power of the Wireless Security Control Panel.

> ***Note***
> If you inset the SIM card when the power on, you need restart the wireless control panel.
> Even if you just use the SIM card for phone calls and SMS notifications, the SIM card needs to have internet access.

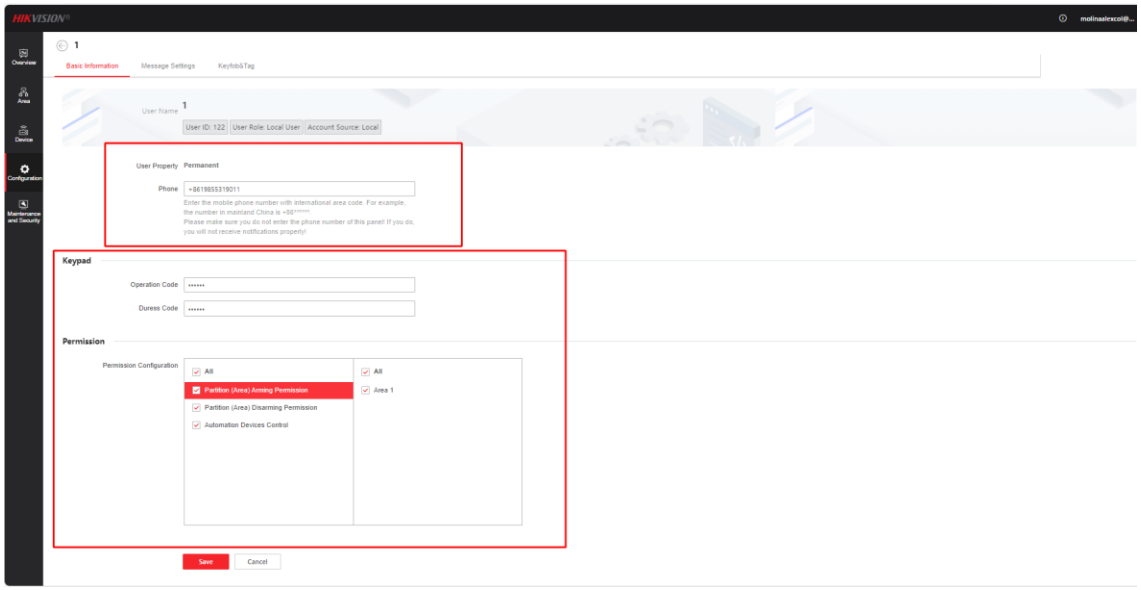
2. Configure Message Notifications

1) Click **Configuration → User management**.

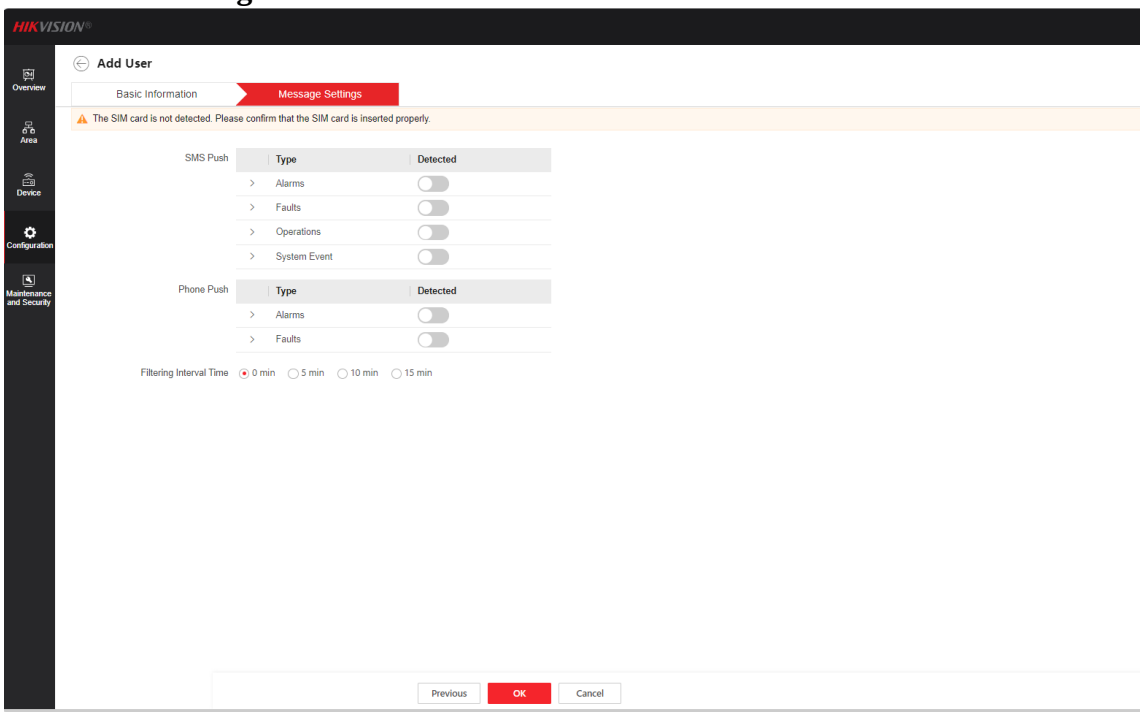


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2) Click **Add** to create a new user→Enter the **phone number** you want to be notified in case of an alarm→Enter the **keypad password** and **select the permission for this user→Save**



3) Then **select the types of events that should be notified** to this cell phone number→ Selecting a suitable **Filtering Interval Time**→Click **OK**



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Alarm Event

The device will push notifications when the zone alarm is triggered or the device tamper alarm is triggered or restored.

Fault Event

The device will push notifications when there is an error in the status of the panel, peripheral, or zone.

Operation Event

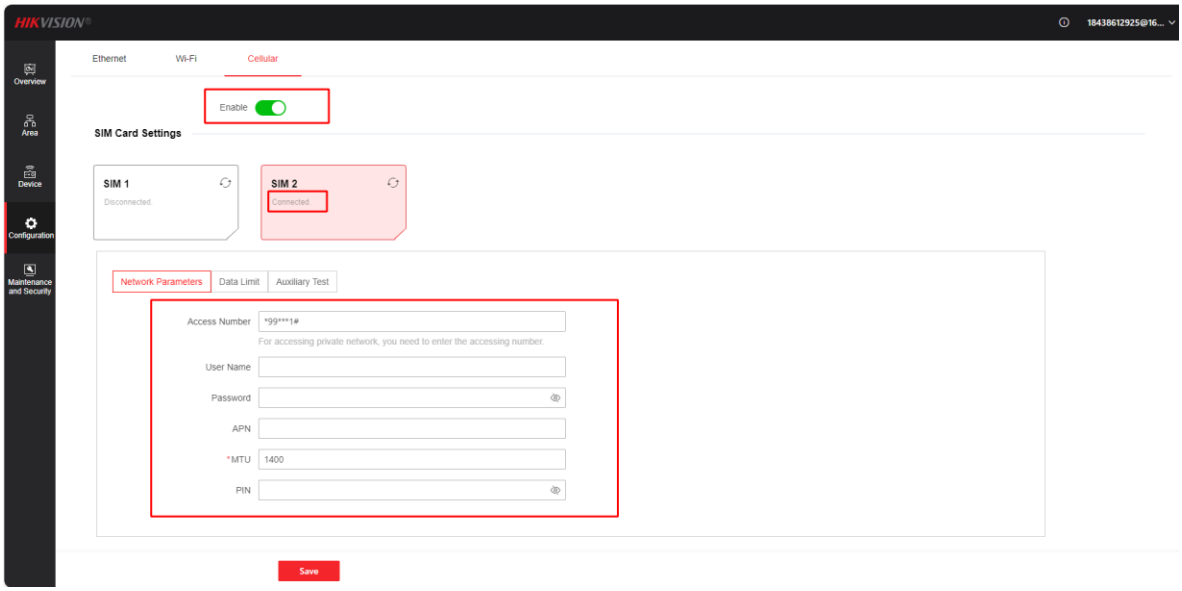
The device sends a notification after the panel has been upgraded.

System Event

The device will push notifications when the user operate the device.

3. Setting up SIM configuration

1) Click **Configuration → Network Settings→Celluar.**
2) Check if the SIM card is connected in this page and configure the parameters of the SIM.



4. SMS Remote Control Command:

"Command + Operate type + Operate Object"

Command: 00—Disarm, 01—Away arming, 02—Stay arming, 03—Clear alarm

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Operate type: 1—Partition operate
Operate Object: 0—All Partition, 1—Partition 1, 2—Partition 2, 3—Partition 3, 4—Partition 4

Example: 02+1+0 means All Partition Stay arming

First Choice for Security Professionals
***HIKVISION* Technical Support**

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